

### Appendix 3a: Proactive Work Programme 2015/16

Fraud risk area	Tasks	Planned for
Housing Tenancy	Commence 'Operation Domus', the county-wide joint proactive drive to share data and intelligence on tenancy fraud.	July 2015
Right to Buy	Undertake a data matching exercise to identify potentially fraudulent applications.	August 2015
	Evaluate whether application processes can be strengthened to minimise the risk of fraud.	July 2015
Insurance	Evaluate whether insurance processes can be strengthened to minimise the risk of fraud.	August 2015
Business Rates	Conduct a data matching exercise to identify possible misuse of exemptions claimed for commercial property, including 'Phoenix Companies'.	July 2015
	Identify, from the data matching exercise, a tool that can be installed for use in the continual prevention of false exemption claims.	September 2015
	Evaluate whether Business Rates processes can be strengthened to minimise the risk of fraud.	July 2015
Council Tax	Evaluate whether Council Tax Discount and Exemption processes can be strengthened to minimise the risk of fraud.	August 2015
Social Care	Conduct a proactive exercise of Direct Payments to identify flags for potential fraudulent activity.	July 2015
	Conduct a proactive exercise of Financial Assessments to identify flags for potential fraudulent activity.	July 2015
	Introduce a trial protocol with the service to enable information and intelligence to be shared, with a view to identifying potential fraudulent claims for support in cases where the claimant should have No Recourse to Public Funds.	July 2015

### Appendix 3a: Proactive Work Programme 2015/16

Fraud risk area	Tasks	Planned for
Fraud Awareness	Produce newsletters, highlighting current fraud risks and trends with best practice advice and guidance and investigation outcomes.	Commencing July 2015
	Introduce a formal, detailed intelligence alert system across all Council departments to inform services of immediate fraud risks.	Commencing July 2015
National Fraud Initiative, Data Matching Exercise	Investigate high level recommended data matches until the 2015 exercise is complete.	Will report progress made on quarterly basis